



We are looking for a highly motivated individual to join our team!

Casual Travel Counsellor – Emerson, Manitoba

Travel Manitoba is looking for a future team member who is personable, customer service oriented and passionate about Manitoba, our home in the middle of Canada, a place where you can find adventure, reflection and relaxation!

Travel Manitoba is a Crown Corporation responsible for stimulating innovative, sustainable tourism growth in Manitoba's \$1.6 billion tourism industry. In partnership with the tourism industry, Travel Manitoba is responsible for tourism marketing, destination management, visitor information services, research and public information.

We are currently hiring for a Casual Travel Counsellor based at our year-round Emerson Visitor Information Centre located on Highway 75 at the Canada/U.S. border.

We're seeking an enthusiastic, dependable individual who enjoys engaging with the public and sharing their passion for our province. Casual team members are scheduled on an as-needed basis to support operations during open hours – Thursday to Sunday, 9:00 a.m. to 5:00 p.m. A friendly welcoming attitude and pride in promoting Manitoba are essential.

As a Travel Counsellor, you have an opportunity enhance travel experiences assisting Canadian and International travellers by providing maps, travel brochures and travel and trip planning assistance. Our Travel Counsellors help visitors with any questions as well as provide personalized recommendations about places to go and things to see and do while they are in Manitoba.

Qualifications: The successful applicant will demonstrate excellent interpersonal and customer service skills, possess strong organizational and communication abilities and have the ability to work independently as well as part of a team. An understanding of the tourism industry, particularly in Manitoba is an asset. Computer proficiencies will include Microsoft Word, Excel and Outlook. Bilingualism (English/French) is an asset.

Closing date: Open until filled.

Travel Manitoba is committed to creating and maintaining a diverse and inclusive workplace. Preference will be given to candidates who choose to self-identify as women, Indigenous people, members of racialized groups, and persons with disability.

We provide reasonable accommodations throughout the recruitment process; please let us know how we can meet your needs.

Salary: \$18.00 per hour

Apply in writing to:

Travel Manitoba
21 Forks Market Road
Winnipeg, MB R3C 4T7
FX 1.204.927.7828
Email: hr@travelmanitoba.com

We thank all who apply and advise that only those selected for further consideration will be contacted.